Smart PR Communications <</p>

Our Core Marketing Solution

Following is the basic solution that we offer new clients.

We work on a monthly retainer basis with a flat fee, no add-ons—except as agreed-and a contract with a perpetual 30-day opt out clause.

1. Blog Posts: 2/Month

Description: 300-500 words each: kevterm optimized

Purpose: To create the content necessary to drive organic search results and website traffic.

2. Emails: 2/Month

Description: Strategically written and formatted for maximum open and click thru rates.

Purpose: To create interest, drive website traffic and capture leads.

3. Media Releases: 1/Month

<u>Description</u>: 400-500 words each; distributed through digital news service to major outlets and news aggregators.

<u>Purpose</u>: For visibility in news results, especially Google News, but more importantly to create crucial backlinks to the client's site.

Note: Backlinks (volume and quality) are Google's top determinant of a website's value--which affects both organic and paid traffic. Legitimate, high-quality backlinks are very difficult to secure. There are services that will place backlinks embedded in contextual material, but they are expensive. One backlink, which won't do much on its own, can cost \$200 or more. A single strategically written/distributed media release can generate anywhere from 2-10 backlinks.

4. Lead ID: Daily/Weekly

<u>Description</u>: Tool that will capture at least the names of organizations, and in some case the name of the visitor

<u>Purpose</u>: This has a number of purposes. For example, it will pick up some email recipients that went to the website without clicking on a link or button in the email itself. None of these tools are perfect and will miss many visitors, but they are an excellent way to connect marketing to sales for lead purposes.

5. Analytics Reports: Weekly/Monthly

<u>Description</u>: These are the reports we regularly run for clients. There are other reports that we can run if we see a marketing-related issue.

<u>Purpose</u>: So that we know how we are doing, and more importantly, so that the client knows how they are doing. Running these reports often uncovers an issue that, once we know about it, can be resolved quickly. Having these metrics also allows us to pivot expeditiously if something isn't working and double down on what is working.

Website Overview: Weekly

<u>Description</u>: Components of this report include: Organic Search Summary week-over-week and month-over-month; Google Analytics Overview week-over-week and month-over-month; Google Search Console Performance Stats week-over-week and month-over-month; Keyword Rankings showing the source and week-over-week change; Keyterm Position Tracking Summary showing number of keyterms in Top 3, Top 10, Top 20 and Top 100 search results—also shows number of

improved v. declined keyterms week-over-week. Basic Site Health statistics, including pages with broken links or missing code

Purpose: An excellent overview of progress week-over-week and month-over-month.

Key Term Position Tracking: Weekly

<u>Description</u>: Compares entire list of organization's keyterms week-over-week and month- over month in terms of position in search results; traffic volume each is driving to the website; current Google Ad cost-per-click for each term (for comparison purposes); and number of improved v. declined keyterms.

<u>Purpose</u>: To gauge which keyterms are declining and need to be boosted with fresh blog post content; along with tracking progress week-over-week and month-over-month.

Competitor Report: Weekly

<u>Description</u>: Each week, the client chooses a competitor for direct comparison. Components of this report include: Organic Search Summary; Branded v. Non-Branded traffic; Organic Search Trends; the Top Organic Keyterms the Competitor is using; the Top Backlinks pointing to the competitor's website; Paid Search Summary; Paid Search Traffic Volume over time; the Top Search Terms the competitor is paying for; a snapshot of the actual Google Ads the competitor has run in recent years; a summary of traffic for the client's top 5 competitors.

<u>Purpose</u>: To see what the competitor is doing and replicate what appears to be successful. This is also an excellent indicator of the overall health of the competitor's organization.

Site Audit: Monthly/As Needed

<u>Description</u>: We run this at least once a month to catch any issues that affect the functioning of the client's website. We will also run a site audit any time we see an issue on one of the other reports that needs investigating and any time a client requests an audit. Components of the report include Site Health Overview (errors, warnings, notices); and Top Issues. In addition, the analytics platform is continually running site audits. If it detects a serious issue, it will immediately send us an email with details.

<u>Purpose</u>: To stay on top of the website's health and catch any issues early before they become a problem.

6. Status Meetings: Weekly

<u>Description</u>: Client attendees at these fast-paced meetings typically include a decision maker and someone from sales. The day before each meeting, we send the client the weekly analytics reports and an agenda—which the client can add to. These meetings usually last 15-30 minutes. <u>Purpose</u>: To discuss what was accomplished in the previous week and what needs to be accomplished in the next week. We also go over the analytics reports, so that the client has a clear idea of progress and any issues that need their attention. This is an excellent consulting opportunity for the client.

Custom Solutions Available

As a separate solution, for clients without the necessary marketing foundation in place we will first develop the marketing infrastructure necessary for success.

Establish Marketing Infrastructure

- Complete New Client Questionnaire w/client
- Consolidate/create email lists
- Set up analytics; email account; lead ID tools work w/client developer to set up blog
- Review and assess current materials, including photos
- Create boilerplate
- Tag existing webpages with titles and descriptions (up to a total of 30 pages).